

Dear Participant,

Menette Pty Ltd has put together this quality survey to obtain your valuable feedback on the recently conducted PRisM assessment at your facility. Your answers will greatly assist us to review and continually improve our services to you in the future. Completion of all questions will be the key to a successful outcome. The survey will only take a few minutes of your time to complete.

We would like to take this opportunity to thank you for your cooperation.

Question 1.

How satisfied are you with our pre survey documentation?

Please indicate with a cross (X).

- Very satisfied
- Somewhat satisfied
- Somewhat dissatisfied
- Very dissatisfied

Suggestions for improvement:

Question 2.

How would you rate the quality of the PRisM introduction meeting?

- Excellent
- Very Good
- Good
- Fair
- Poor

Question 3.

(a) How do you rate our staff's efforts in conducting the assessment?

- Very efficient
- Somewhat efficient
- Not very efficient

(b) Did our staff require unreasonable amounts of in-house staff time to complete the assessment?

- Yes
- No

Question 4.

How did you find the communication with our staff?

- Easy and effective
- Somewhat easy and effective
- Not very easy and effective

Question 5.

How would you rate the quality of the PRisM feedback meeting?

- Excellent
- Very Good
- Good
- Fair
- Poor

Suggestions for improvement:

Question 6.

How would you rate the accuracy of the PRisM Risk Records?

- Excellent
- Very Good
- Good
- Fair
- Poor

Question 7.

In what ways, if any, could our PRisM assessments be made more effective? We would like you to tell us anything you can think of, no matter how minor you may consider it.

PRisM Risk Register

Question 8.

(a) Which PRisM Risk Register functions are you currently using?

- Risk track
- Reports
- Compliance Register
- Help

(b) How do you find Risk Track?

- Very user friendly
- Somewhat user friendly
- Not very user friendly

(c) How do you find Reports?

- Very user friendly
- Somewhat user friendly
- Not very user friendly

(d) How do you find Compliance Register?

- Very user friendly
- Somewhat user friendly
- Not very user friendly

(e) How do you find Help?

- Very user friendly
- Somewhat user friendly
- Not very user friendly

Question 9.

In what ways, if any, can the PRisM Risk Register be improved in the future?

It would be greatly appreciated if you could return your completed survey by fax to
(03) 9819 6123.

Thank you for your cooperation.